

What do I need to know about cookies?

Cookies are small pieces of data that are downloaded to your computer or mobile device when you visit a website or application.

We use them to:

- Remember information about you, so you don't have to give it to us again.
- Help us understand how people are using our services, so we can make them better
- To find out if our emails have been read and if you find them useful

You can change your Silflex cookie settings at any time and you can find out how to stop your browser tracking your info [here](#).

In May 2012, the EU Privacy and Electronic Communications Regulations came into force in the UK. The regulations make it clear that all UK websites need to gain consent from people visiting the site to store 'cookies' on their computers

Most browsers automatically accept cookies, but you can usually change your browser to prevent cookies being stored, however if you do turn cookies off this will limit the service that we are able to provide to you. If you wish to change your cookie settings or block cookies altogether please see <http://www.aboutcookies.org/>

There are different types of cookies:

First-party cookies

These cookies are set by the website you're visiting. And only that website can read them.

Third-party cookies

These cookies are set by someone other than the owner of the website you're visiting. Some Silflex web pages may also contain content from other sites like YouTube or Flickr, which may set their own cookies. Also, if you share a link to a Silflex page, the service you share it on (for example, Facebook) may set a cookie on your browser. We have no control over third-party cookies - you can turn them off, but not through us.

How long do cookies last?

Some are erased when you close the browser on your website or app. Others stay longer, sometimes forever, and are saved onto your device so they're there when you come back.

How do I control my cookies and tracking?

When you first visit us, we'll tell you about our cookies and ask you to agree if we can use them. You can always change your mind by going to your browser settings.

Stopping all cookies might mean you can't access some Silflex services, or that some of them might not work properly for you.

Another way to control some tracking is in the settings on your device.

How will I find out about changes to this policy?

We update this policy sometimes. If we make important changes, like how we use your personal information, we'll let you know. It might be a notice or an email.

If you don't agree to the changes, then you can always stop using our services, delete your account and stop giving us any more personal information. We'd be sorry to see you go.

How can I Contact Silflex?

Please e-mail any questions or comments you have about privacy to us at gdpr@silflex.com